

To: Opening Doors Partners

Compliance Memorandum: 20-02

From: Jennifer Henderson, Director
Planning and Housing Development Division

Date: March 18, 2020

RE: Opening Doors Monthly-Check In Protocol in Response to Coronavirus (COVID-19)

North Dakota Housing Finance Agency (NDHFA) is aware of and continues to monitor the Coronavirus (COVID-19) situation in North Dakota. In response to concerns related to the virus, NDHFA recommends that you follow your agency's COVID-19 guidance on in-home visits until further notice.

We expect that you will continue communicating with your clients and complete the monthly reports. If your visit is via an alternative arrangement such as phone or teleconference, please note that on the report.

NDHFA staff are accessible at this time. Email communication via our general account, hfainfo@nd.gov, or directly to staff is the most effective method to reach us with questions or concerns.